



JMP Marine USA

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ISO 9001 Certificate

PRODUCT WARRANTY:

JMP MARINE warrants that the products specified in this warranty are free from defects in material or workmanship for a period of twelve (12) months from the date of purchase. If within the duration of product use by the product owner, any JMP pump shall prove to be defective shall be repaired or replaced at JMP MARINE's option, subject to the terms and conditions set forth below.

General Terms and Conditions

Owner must pay labor and shipping charges necessary to replace product covered by this warranty. This warranty shall not apply to acts of God, nor shall it apply to products which, in the sole judgment of JMP MARINE have been subjected to negligence, abuse, accident, misapplication, tampering, alteration; nor due to improper installation of product or components, operation, maintenance or storage; nor to excess of recommended maximums as set forth in the owner's manual.

Requests for service under this warranty shall be made by returning the product to the distributor with a written description of the problem to **JMP MARINE at 13280 S.W 131st St., Suite 111, Miami FL 33186** as soon as possible after the discovery of any alleged defect. JMP MARINE will subsequently take corrective action as promptly and as reasonably possible.

This warranty sets forth JMP MARINE's sole obligation and purchaser's exclusive remedy for defective products.

JMP MARINE SHALL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL, INCIDENTAL, OR CONTINGENT DAMAGES WHATSOEVER. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, the above limitations and exclusions may not apply to you. Although this warranty identified specific remedies you may also have other rights and remedies.

A. PRODUCTS AND ITEMS NOT WARRANTED

1. Alterations or modifications to JMP MARINE pump or product. All obligations under this warranty shall be terminated if the JMP MARINE pump or product is altered or modified in any way.
2. Accidents. Normal Industry standard maintenance items including but not limited to flexible impellers, seals, gaskets and/or o-rings are considered a standard wearable item; after initial startup said item(s) will not be warrantied.
3. Any JMP MARINE pump or product which is not completely and properly decontaminated prior to return to JMP MARINE or its distributors.
4. Any JMP MARINE pump or product returned without an identification of the material pumped by your JMP MARINE pump or product.

This warranty covers only parts of a new JMP MARINE pump or product which are found upon examination to be defective in material or workmanship as delivered to the original consumer purchaser. This warranty does not cover defects caused by depreciation or damage caused by normal wear, accidents, improper maintenance and/or installation, incompatible component use, improper use or abuse of the product, failure to follow the

instructions contained in an operation manual for the operation of the pump and parts.

B. NO ADDITIONAL WARRANTIES OR REPRESENTATIONS

The forgoing EXPRESS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. Neither JMP MARINE nor any of its affiliates make any warranties, representations or promises, written or verbal, as to the quality of the JMP MARINE product or its parts other than those set forth herein.

C. NO DISTRIBUTOR / DEALER WARRANTY

JMP MARINE neither assumes nor authorizes any other person, natural corporate entity to assume for JMP MARINE any other obligations or liabilities in connection with or with respect to any part or parts of a JMP MARINE pump or product. The seller, dealer or distributor of a part or parts of a JMP MARINE pump or product has no authority to make any representations or promises on behalf of JMP MARINE or to modify the terms or limitations of this warranty in any way. The seller, dealer or distributor makes no warranty of his own on any item warranted by JMP MARINE and makes no warranty on other items, unless such seller, dealer or distributor delivers to the purchaser a separate written warranty document in which the seller, dealer or the distributor individually and specifically on its own behalf, warrants the terms of items.

D. LIMITATIONS TO WARRANTY

Normal use does not include use in excess of recommended maximum speeds, pressures, vacuums and temperatures, as noted in JMP MARINE product catalogs, technical literature, instructions, or product application specifications. This limited warranty will not apply to freight damage, freezing damage, acts of God, normal wear and tear, or products that were improperly installed, misapplied, damaged, altered, or incompatible with fluids or components not manufactured by JMP MARINE. All warranty considerations are governed by JMP MARINE'S written return policy.

JMP MARINE's obligation under this limited warranty policy is limited to the repair or replacement of the product. All returns will be tested per JMP MARINE factory criteria. Products found not defective (under the terms of this limited warranty) are subject to charges paid by the returnee for the testing and packaging of tested good non-warranty returns.

No credit or labor allowances will be given for products returned as defective. Warranty replacement will be shipped on a freight allowed basis. JMP MARINE reserves the right to choose the method of transportation.

E. SHIPPING OF WARRANTED PUMPS / PRODUCT(S)

All returned products must be flushed of any chemical (ref. OSHA section 1910.1200 (d), (e), (f), (g), (h)) and hazardous chemicals before being shipped to JMP MARINE for service or warranty consideration; JMP MARINE reserves the right to "disposition as scrap" products used with unknown fluids. JMP MARINE reserves the right to charge the returnee for any and all costs incurred for chemical testing of components containing unknown fluids. JMP MARINE requests this in order to protect the environment and personnel from unknown fluids.

F. MISC

Be prepared to give JMP MARINE full details of the problem, including model number, date of purchase, and from whom you purchased your product. JMP MARINE may request additional information, and may require a sketch to illustrate the problem.